**Interim Citizen’s Charter for Police Reforms**

**Preamble**

Para 102 of the Judgment in Constitution Petition No. 7097 of 2016 and 131 of 2017, is being used as preamble for this Charter.

Para 102 states: *“We would also like to emphasize that in this judgment we have touched upon only some aspects of the very many problems relating to policing, the police force and the law and order situation. The reform of the police force, the revival of proper and effective policing, the regaining and restoration of law and order, and the enforcement of fundamental rights in the fullest sense is an on-going exercise and a work-in-progress. The problems and issues are many, and may need to be treated again in fresh petitions and other proceedings. However, even if this judgment proves to be but one link in that chain, it is hopefully a step in the right direction (if we may mix metaphors a bit).”*

In light of this Para we would IG Sindh, to ensure following reforms:

For Citizens

1. Provincial Public Safety Commission/Ombudsman should be established.
2. Human Rights Cell (established under Standing Order 235/2009) should be activated in each district, it should issue monthly reports (especial focus on extra judicial killing and enforced disappearances), citizens (minimum 5 citizens) be made members of the cell.
3. E-filing for launching of complaint be allowed and a reference number be issued to the complainants.
4. All investigations should be conducted in a transparent and efficient manner and all funds allocated should be made available to IOs, who should be made accountable.
5. Foot patrolling and women and minorities should be inducted in the police force at all levels, as per the 5 % quota allocated to them under the Law. Every citizen arrested has a right to dignity and privacy under the Constitution. Conditions of lock ups including sanitary services should be improved.
6. Assets of Police officers and inquiries and their results against police officers should be posted on the police website.
7. A special unit should be created to monitor the progress in all cases relating to complaints of violence against women, children and minorities.
8. Security should be provided to the Minorities’ places of worship by the police officers belonging to the same minority. As per the Supreme Court Judgment of Justice Tassaduq Hussain Jillani, regarding the safety of the Minorities’ Places of worship. (PLD 2014 SC 699)

The Bridge

There should be annual public recognition of outstanding police personnel at an annual police-citizens function, which should become an important date/event in the social calendar of Sindh.

For Police

1. Police budget for each police station should be put on Police Website.
2. Issues regarding the Annual Confidential Report (ACR) should be addressed, as police officers take little or no interest in writing the ACRs of their subordinates. Delayed ACRs bring down morale.
3. Retired police personnel and the families of martyred Police should be paid with their dues on time. Living conditions of police personnel be at par with other government service departments. Working conditions of police personnel should be brought in conformity with Pakistan’s Law and International Standards.
4. Dignity of police personnel and their families should be established; i.e. access to education, healthcare for their families and decent living; all police personnel injured should have access to the best healthcare as is available to armed forces. All police personnel should undergo regular medical check ups.
5. Promote the concept of community policing at police station level. Performance of the community policing will be part of ACR of SHO.